

September 29, 2011

To Whom It May Concern:

Maria Cordero came to our office to train a very skeptical staff on our new digital telephone system. Our staff was doubtful that a single training would prepare them to do their job on our telephone hotline. After all they were happy with the old system – why change it? After 5 minutes into her presentation Ms. Cordero won them over. Not only is she an excellent presenter, she knows her product and was able to communicate effectively to her audience. She answered their questions and left them feeling empowered and capable.

It a rare pleasure to work with a person who knows there business. To say our transition went smoothly would be an understatement. We owe our thanks to Ms. Cordero and IntelesysOne for excellent customer service. We look forwarded to a long productive relationship.

Sincerely

Demetria Boykins-Chestnutt
Operations Director
Center for Health Care Rights