

THE SHAMMAS GROUP

August 17, 2011

Maria Cordero
Account Manager
IntelesysOne, Inc.
3155 E Sedona Court, Building B
Ontario, CA 91764



Dear Maria:

Thank you for your extraordinary service throughout the new ShoreTel phone system process. Our company, Shammass Realty, LLC was on a stringent time line, additional hurdles were put up by outside forces that you, and Aaron Godinez at IntelesysOne was able to overcome for us and keep us on time. I remember selecting your company's proposal in the beginning because of the detailed drawing of our new phone rack that you created as compared to the other companies bidding the project. Why we selected your company over the others was because of your level of detail in the drawing and the proposal itself along with your pleasant dispositions. I knew when I selected IntelesysOne for our new phone system process I had made the right decision. We are now a year in with the ShoreTel phone system and could not be happier. Maria thank you for checking in on us throughout this year just to make sure everything is running right. It's the extra things your company does that I have not seen with other companies in the past. I've received great customer service over this year from you, Maria – account manager, Aaron Godinez – project manager, and David Garcia – ShoreTel installation engineer. You guys make an excellent team that reminds me again that I made the right choice selecting IntelesysOne for our new phone system.

I would highly recommend IntelesysOne and the ShoreTel phone system to any company looking into a new phone system.

Best Regards,

John Kelley
Accounting Manager

